

## **Prices and conditions**

YLI-KAITALAN LOMAMÖKIT

### **ACCOMMODATION PRICES**

Price per week 460 – 2,900 € subject to accommodation type and season.



Only weekly rentals during the high season. Weekly stays start on different days of the week depending on the cottage.

During off-peak season weekend rentals are available (from 190 € upwards).

Please see seasonal prices in the cottage description. Prices are subject to change.

### **BOOKING AND PAYMENT**

Yli-Kaitalan lomamökit sends you a booking confirmation which includes the address of accommodation and directions to Yli-Kaitala. Payments by bank transfer are possible when accommodation is booked per phone or e-mail, using account details and reference numbers as they appear on the invoice. If you book accommodation in our online shop, payment is only possible by credit card.

A booking is confirmed once the client has either paid in full or the deposit (30% of the total price, to be paid within 7 days from the invoice date). If a booking is made less than six (6) weeks before arrival, the deposit will not be invoiced separately. If the deposit or remaining amount is not paid by the due date, Yli-Kaitalan lomamökit has the right to cancel the booking.

### **PAYMENTS BY CREDIT CARDS**

Payment by Visa, Visa Electron or MasterCard either online or by phone:

For payments by Visa, Visa Electron or MasterCard, Yli-Kaitalan lomamökit is simply the marketer and supplier of the products and services. For all complaints the company Paytrail Oyj (previous Suomen Verkkomaksut Oy) is responsible.

Paytrail Oyj is also the seller and contracting party in payments by Visa, Visa Electron or MasterCard. All liabilities apply to the seller. Paytrail Oyj, which handles the transactions in cooperation with Finnish banks and credit institutions, is also the recipient of the payment.

Contact details:

Paytrail Oyj  
Innova 2, Lutakonaukio 7,  
40100 Jyväskylä  
Finland

Tel.: +358-(0)207 181830.  
Company ID (y-tunnus): 2122839-7

## **CANCELLATION OR BOOKING CHANGES**

Cancellations must be made in writing (letter or e-mail) to Yli-Kaitalan lomamökit. A cancellation will be considered as accepted only after Yli-Kaitalan lomamökit has sent the client a written confirmation of acceptance.

The deposit will not be returned if the customer cancels the reservation. Where the cancellation is made later than 42 days prior to arrival, the total sum (deposit + remainder) is to be paid. If the cottage has in the meanwhile rented to another guest at the same rate, only the deposit will be retained.

In case of sickness, accident or death of the guest or someone living in the same household the remainder can be reimbursed. These cancellations are to be made immediately and are to be attested in a reliable way such as doctor's certificate. If cancellation occurs during the stay, the remaining payment will not be reimbursed.

## **THE RIGHT OF YLI-KAITALA COTTAGES TO CANCEL A BOOKING**

In the case of force majeure, Yli-Kaitalan lomamökit may cancel a booking. In this case, the client is entitled to a full refund.

## **HOLIDAY COTTAGE ACCOMMODATION**

The key(s) to the cottage will be handed over to the client at the previously agreed time of arrival. In the case of a one-week stay, a cottage will be at the client's disposal from 16.00 (4 pm) on the day of arrival, to 12.00 (12 noon) on the day of departure. In the case of a weekend stay, the check-in time will be Friday afternoon at 16.00 (4 pm) and check-out on Sunday evening at 16.00 (4 pm) or as otherwise agreed and pre-arranged. The rent covers accommodation, sauna and free use of a boat.

The rent for a cottage covers the furnishings (including mattresses, blankets and pillows), cooking and eating utensils in it, as well as fuel for heating, cooking and lighting purposes. Guests bring their own bed linen and towels or they can also rent them from Yli-Kaitalan lomamökit.

The client is responsible for cleaning the cottage during the rental period and on departure. Should the client fail to do so and the owner be obliged to clean the cottage before the next client arrives, the owner shall be entitled to make a supplementary charge of 70 - 160 € for the cleaning (depending on the cottage type). The client can also hire the cleaning service from the owner.

Only the agreed number of persons are allowed stay in the cottage. The use of a tent or caravan on a holiday cottage plot is forbidden without the owner's permission.

## **COMPENSATION FOR DAMAGE CAUSED**

The guest is responsible for compensating any damage caused to the cottage or its contents by him/her during the occupancy directly to the owner.

## **COMPLAINTS**

All objections and complaints regarding the holiday accommodation must be made immediately if and when the cause for them arises during the stay.

## **CONDITIONS FOR EVENT ORGANISERS**

### **Event booking confirmations, changes in number of participants and cancellations:**

The customer/event organiser should confirm the number of participants and schedule fourteen (14) days prior to the event. Any special requests have to be placed by then.

The event organiser is legally bound to pay the full agreed-on price; this price and estimated number of participants are binding even if there may be fewer participants than expected or the event is cancelled.

An extra-person charge will be added to the final invoice if necessary.

Cancellations later than ten (10) days before the start of the event will be charged 50 % of the price. If the event is cancelled less than 24 hours before the start, the full price (100%) will be charged.

### **Accommodation booking cancellations:**

Cancellations made later than 42 days prior to arrival will be charged 100% of the full price. If the accommodation is able to be rented to another person or party for the same price, only the deposit is retained by Yli-Kaitala lomamökit.